



# WE CAN HELP YOU COLLECT YOUR CHILD SUPPORT

by Texas Attorney General Greg Abbott

ALL CHILDREN DESERVE A FAIR START IN LIFE and the opportunity to grow healthy and strong. To help make this happen, the Office of the Attorney General (OAG) works with families throughout Texas who can benefit from child support services. The OAG wants to make sure parents know that the Child Support Division can help them obtain financial and medical support for their children.

Texas law requires that parents without custody contribute to their children's financial and medical well-being according to the parents' means. The Child Support Division provides the following services, depending upon the circumstances:

- Locating absent parents
- Establishing paternity
- Establishing, enforcing and modifying child and medical support orders
- Collecting and distributing child support payments

To help parents collect child support, the Child Support Division accepts applications from mothers, fathers and other individuals who request services. Applications can be obtained by visiting

Child Support Interactive on the main Attorney General website at [www.texasattorneygeneral.gov](http://www.texasattorneygeneral.gov), or by calling the 24-hour voice response system at (800) 252-8014. Applications also can be completed online using Child Support Interactive. Parents who receive financial assistance through the Texas Health and Human Services Commission automatically receive child support services.

The OAG encourages those who apply for child support services to supply as much information as possible. This critical information speeds up the process of establishing or enforcing a child support order. The most important information an applicant can provide, aside from the other parent's current address, is the name and address of the other parent's current employer. If the current employer is not known, the name and address of the last known employer should be provided.

Additionally, providing the following information about the other parent will expedite the processing of your case:

- Social Security number and date of birth

- Names and addresses of relatives and friends
- Names of banks or creditors, such as utility companies
- Names of organizations, unions or clubs to which the other parent belongs
- Places where the other parent spends free time
- If possible, submit copies of official documents including divorce decrees, the children's birth certificates or a signed acknowledgment of paternity.

For the state fiscal year that ended Aug. 31, 2012, the Attorney General's Child Support Division collected \$3.5 billion in child support, helped more than 260,000 parents who once received Temporary Assistance for Needy Families maintain self-sufficiency without public assistance, and obtained 65,000 court orders requiring noncustodial parents to pay child support. Thanks to the tireless efforts of a dedicated child support team, the Attorney General's Child Support Division has made a difference in the lives of millions of Texas children.

– February 2013

## POINTS TO REMEMBER



### CHILD SUPPORT

You can apply for child support services by: Visiting Child Support Interactive on the main Attorney General website at [www.texasattorneygeneral.gov](http://www.texasattorneygeneral.gov). Calling the 24-hour voice response system at (800) 252-8014

Provide the following information about the other parent with your application:

- Current address
- Current (or last known) employer's name and address
- Social Security number and date of birth
- Names and addresses of relatives and friends
- Names of banks or creditors such as utility companies
- Names of organizations, unions or clubs to which the other parent belongs
- Places where the other parent spends free time

If possible, submit copies of official documents, like your:

- Divorce decree
- Children's birth certificates
- Signed acknowledgment of paternity



ATTORNEY GENERAL OF TEXAS  
GREG ABBOTT