



The mission of the Victim Services Division is to provide a central mechanism for crime victims to participate in the criminal justice system.

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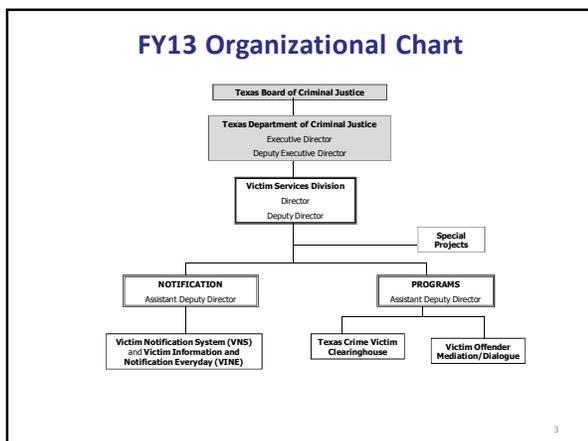
History

1993- Victim Services Section was established with the primary responsibility to provide crime victims with notification and information regarding the parole review process

1997- Victim Services was elevated to division status

2013- Victim Services Division provides an array of services within its notification and program sections

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Debbie



Module 10 4 10-09



Victims' Rights

Notification

Art. 56.02, Code of Criminal Procedure (CCP) - Crime Victims' Rights

Art. 56.11, CCP – Notification of Release or Escape

Art. 56.12, CCP – Notification of Escape or Transfer (bench warrant)

Art. 56.15, CCP – Computerized Database; Defendant Release Information

Art. 42.21, CCP – Notice of Release of Family Violence Offenders

508.117, Government Code - Notification

508.153, Government Code - Participation

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Victims' Rights

Programs

Art. 56.02, Code of Criminal Procedure (CCP) - Crime Victims' Rights

Texas Crime Victim Clearinghouse

Art. 56 .03, CCP – Victim Impact Statement

Art. 56 .05, CCP – Reports

Art. 56.14, CCP – Conference

Rule 152.21, Texas Administrative Code - Viewing Executions

Victim Offender Mediation Dialogue (VOMD)

Art. 56.13, CCP – Train Volunteers

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FY 2013 Highlights

The Texas Victim Assistance Training (TVAT) Online
A foundational training for victim service professionals
 •TVAT Calendar

Direct Services to Crime Victims
Added two grant-funded mediators

Victim Notification
More efficient operating systems and advanced technology

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Notification Section
Toll Free Hotline
800-848-4284

TDCJ VSD Victim Notification System (VNS) utilizes a confidential database to provide those registered on the VNS with written notifications regarding offender(s).

The system provides over 80 points of possible notifications regarding several phases of an offender's incarceration and supervision, if applicable.

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Notification Section
Toll Free Hotline
800-848-4284

Offender Status & Location
 Parole Eligibility
 Explanation of Protest Process
 Special Condition Requests
 Restitution Information and Referral
 Victims' Rights and Victim Services Information

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Victim Notification
FY 2013

170,175 VNS Registrants

109,698 correspondence sent

29,148 correspondence received
13,827 were protest materials

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Victim Notification
FY 2013

23,449 telephone calls were made or received by VSD staff

15,537 total hotline calls received

8,020 telephone calls were received by the automated telephone system

1,492 call-out notifications were sent to VNS registrants

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Case File Analysis

Escape Notification

Death Notification

Special Condition Requests

Transmittals to the Board of Pardons and Paroles (BPP)

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BPP Interview Notification
FY 2013

1,675 confirmation notifications were sent to VNS Registrants upon their request to meet with the BPP

3,803 BPP meeting notifications were sent

372 transmittals were processed for the BPP's review

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Texas Crime Victim Clearinghouse
TXCVC

Victim Impact Statement (VIS)

- Develop and Revise VIS
- Develop Recommended Processing Procedures
- Collect Statistics
- Provide Training

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Texas Crime Victim Clearinghouse
TXCVC

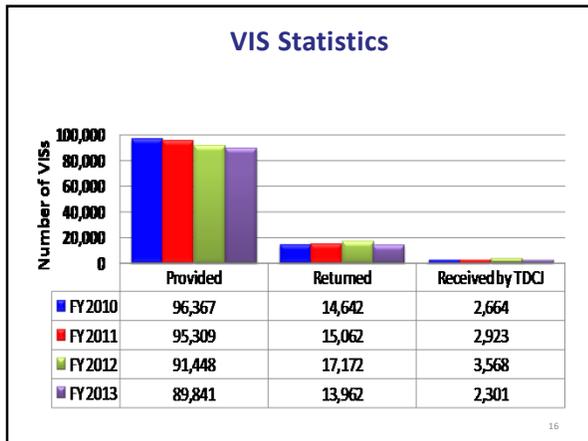
FY 2013

Victim Impact Statement (VIS) County Statistics

89,841 VIS provided

13,962 VIS returned

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Texas Department of
Criminal Justice
**VICTIM SERVICES
DIVISION**

Texas Crime Victim Clearinghouse

TxCVC

FY 2013 Training

Topics
Victimology and Crime Victims' Rights
Victim Sensitivity
Victim Impact Statements

1,519 attendees

17

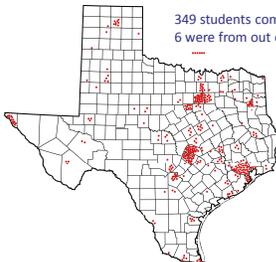


Texas Department of
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**VICTIM SERVICES
DIVISION**

Texas Crime Victim Clearinghouse

TxCVC

FY 2013 TVAT Training Online



349 students completed
6 were from out of state

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Texas Crime Victim Clearinghouse
TXCVC

Publications/Online Resources

- The Victim's Informer* Newsletter
- Crime Victims' Rights and Services Brochures
- Crime Victim Assistance Standards
- Victim Assistance Resource Directory

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Texas Crime Victim Clearinghouse
TXCVC

FY 2013

- Regional Victim Services Coordinators

2,049 new victims were served

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Support for Victims during Execution Process

FY 2013

- 67 Victim Witnesses
- 28 Support Persons
- 19 Executions

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**Victim Offender
Mediation/Dialogue**

Victim Initiated
Structured, in-person meeting with offender
Opportunity to get answers only the offender can provide
Offenders must express remorse and accept responsibility
Allows victim to regain control

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**Victim Offender
Mediation/Dialogue
FY 2013**

108 Cases initiated
120 Cases assigned
43 Mediations were conducted

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Questions?

Comments!

800-848-4284 (Toll-Free)

512-406-5900 (Austin)

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