

Consumer ALERT



ATTORNEY GENERAL OF TEXAS
GREG ABBOTT

EMT Alert Card is a scam

My office has received a report of consumers being contacted by a Phoenix-based company called “EMT Alert Inc.” The caller says he is calling on behalf of and working with the City of San Antonio Fire Department. The caller says that the City of San Antonio is now requiring everyone to purchase an “EMT Alert Card,” and that the \$300 card would guarantee fire and ambulance service. Supposedly, the card lets emergency workers know what types of medical emergencies they should be aware of at the consumer’s address. The caller then wants the consumer’s bank account information “to process the card.”

A person who needs emergency help can simply call 911. My office has confirmed that the City of San Antonio does not recognize, let alone require, an EMT Alert card. This is a scam. It is all the more brazen when you consider that the consumer would not realize it was a scam until he or she tried to use the card in an emergency. Since emergencies are rare, most buyers would never find out the card was worthless.

If you receive a call from EMT Alert, be forewarned that the caller may have your name and address. This doesn’t mean anything. Do not give the caller any additional information about yourself, especially not financial information like your bank account number. Don’t buy anything. Just hang up.

If you have received a call from EMT Alert, you can report it by calling my office at (800) 252-8011.

Sincerely,

Greg Abbott
Attorney General of Texas

WRITE TO: Greg Abbott, Office of the Attorney General, PO Box 12548, Austin, TX 78711-2548 • (800) 252-8011 • www.oag.state.tx.us