



Kenneth F. Spence III
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VIA EMAIL
(Original by U.S. Mail)

July 8, 2010

James Wenzel, Esq.
Office of the Attorney General of Texas
PO Box 12548
Austin, TX 78711-2548

RE: Travelers "Driving Your House Advertisement"

Dear Mr. Wenzel:

Thank you very much for your time today; we appreciated the opportunity to speak with you and your colleague, Mary Henderson, and Jack Evins and Michael Rigby at the Texas Department of Insurance.

As you requested, I write to confirm that Travelers has, effective immediately, permanently removed all television, multi-media, computer generated and/or radio versions of the above-referenced advertisement from the Texas market.

We appreciate your cooperation in this matter. If I can provide any additional information to you or if there is any other action you feel is appropriate to bring this matter to a conclusion, please call me for further discussion. Thank you.

Very truly yours,

Kenneth F. Spence III

KFS:dmb

cc: Michael Rigby, TDI