



## Introduction

Are you interested in mission-driven work? Do you enjoy helping others? Join the Child Support Division in our mission to encourage responsible parenting by promoting the involvement of both parents and ensuring children receive the support they need and deserve. Assistant Attorneys General (AAGs) represent the state's interest in judicial and administrative child support matters. AAGs review and approve legal pleadings, conduct hearings at child support court and provide program staff with legal and technical assistance. Our agency provides exemplary legal representation to the State and runs the most effective Child Support Enforcement program in the nation. OAG employees enjoy excellent benefits and a healthy work-life balance along with tremendous opportunities to do important work and make a positive difference in the lives of all Texans.

To apply for a job with the OAG, submit a completed State of Texas job application through the OAG's Job Postings Page. Paper applications are not accepted. For further instructions on how to apply through the OAG's Job Postings Page, see our How to Apply page. If you have additional questions, please email the OAG Application Desk at applicationdesk@oag.texas.gov. A Human Resources representative will be happy to assist you. Hearing-impaired individuals may contact our agency via Relay Texas at 1-800-735-2989 (TTY/TDD).

# Our Mission

To encourage responsible parenting by promoting the involvement of both parents and ensuring that children receive the support they **need** and **deserve**.

# Our Values

Every day, we aim to meet the standards of our core values:

RESPECT

for ourselves, for those we serve, with whom we work, and with whom we partner.

INNOVATION

leveraging our creativity, passion, and technology to transform and elevate our program and the way we fulfill our mission.

SERVICE

selfless dedication to our mission and to those we serve, demonstrated by our stewardship of the resources entrusted to us and the integrity with which we approach our work.

EXCELLENCE

in our performance, in the professional manner in which we provide services, the attitude we bring, the knowledge we obtain and the relationships we build.

## Our Work







The Child Support Division (CSD) is the largest division within the OAG and has over 70 field and regional offices around the state to serve the public. In accordance with state and federal law, the OAG is responsible for the establishment and enforcement of child support. The OAG represents the state and cannot represent individuals involved in child support claims. The agency's Child Support Division has a responsibility to assist parents in obtaining the financial support necessary for children to grow up and succeed in life. To encourage parental responsibility and support Texas families, the Child Support Division:

- establishes paternity for children;
- obtains court orders for financial, medical and dental support of children;
- enforces child support orders;
- promotes the emotional involvement of both parents;
- collaborates with state agencies and community organizations to serve families.







As a member of the legal team, AAGs complete a wide variety of legal tasks. For example, AAGs regularly:

- attend Title IV-D dockets and district court settings;
- conduct hearings;
- negotiate with parties;
- prepare substantive and procedural legal analysis for court cases;
- draft court orders;
- review and approve lawsuits;
- respond to private attorney legal inquiries;
- provide legal counsel to non-attorney OAG staff;
- research unique or complex legal issues related to family law;
- draft responsive pleadings.

## CSD: At a Glance

The Child Support Division of the Office of the Attorney General provides child support services and participates in legal actions in all two-hundred and fifty-four (254) counties in the State of Texas.



More than 1.5 million cases



\$510,999,286 distributed to families in fiscal year 2020



35,768 new obligations obtained in fiscal year 2020



\$4,891,335,750

#### Child Support Collections

\$4,891,335,750 distributed to families in fiscal year 2020



#### Paternity Established

16,512 determinations of paternity obtained in fiscal year 2020



Full-time AAGs

Approximately 300 AAGs statewide practicing family, administrative, and appellate law

## Field Office Locations

Abilene

Amarillo

Austin

Beaumont

Brownsville

Bryan

Conroe

Corpus Christi

Dallas

El Paso

Fort Worth

Harlingen

Houston

Jourdanton

La Marque

Laredo

Longview

Lubbock

Nacogdoches

Nederland

Odessa

Paris

Pflugerville

Pharr

Rosenburg

San Angelo

San Antonio

Temple

Texarkana

Tyler

Uvalde

Victoria

Waco

Wichita Falls

## Title IV-D and Child Support

### What is Title IV-D

**The Social Security Act of 1975** contains Title IV-D – a federal law that, in part, requires every state to manage a child support enforcement program. To help fund these programs, the federal government provides money to each state. These funds help cover the operational costs involved in child support enforcement – including establishing orders, enforcement efforts and tracking and reporting.

The Office of the Attorney General is the official "Title IV-D agency" in Texas. Our purpose is to help ensure that children receive the support they need and deserve.

## Why Title IV-D Matters

Despite its official-sounding name, Title IV-D simply refers to the federal law that requires states to manage a public child support program. This is important because many parents do not have an attorney to help them with child support matters or know how to establish or enforce a court order on their own.

# Title IV-D allows the state of Texas to help these families by:



- Establishing Paternity
- Collecting child support
- Modifying a child support obligation
- Establishing child, medical and dental support orders