The OAG has adopted a low-code, web-portal application development platform to support its vision for modernization. The project team is grateful to have unequivocal agency Executive, Business and IT leadership support as they proceed with an Agile-at-Scale approach to IT systems modernization, moving away from the traditional mainframe modernization approach that will bring these prototypes to life.

In the fall of 2019, OAG leadership began communicating with state and federal partners about our intent for modernization strategic objectives and goals are fully realized and successful.

The technical strategy was developed in conjunction with the Business Plan and Strategy Guide, which includes the following:

- Financial Management
- Legal Processing
- Case Maintenance
- Contract Operations
- Systems Integration
- Deliverable Management
- Customer Journey
- IV&V

The following activities have been completed:

- Begin planning for the transformation program
- Define the project scope
- Kick-off the project team and supporting contractors
- Issue Request for Information (RFI) and Request for Proposition (RFP)

The following milestones have been set:

- TRANSFORMATION
  - Activity to Date:
    - Reevaluation of access management architecture
  - Purpose: Develop a purchase order creation and workflows for contracts, including invoice management, with self-service user registration and password resets.
  - Contract Monitoring
  - Purpose: Implement and gain buy-in for a methodology that focuses on quality of product and business value through oversight.
  - Enhanced Authentication
  - Purpose: Provide a user-centered design to facilitate case processing. The product roadmap provides an adaptive strategy that will address add/updates, proof of concept for the立ち上げ blueprint, and enhanced member and case matching/merging features.
  - IT Modernization
  - Purpose: Develop of a Cognito based user authentication approach.
  - Quick portal
  - Purpose: Provide a user-centered design to facilitate case processing. The product roadmap provides an adaptive strategy that will bring these prototypes to life.

The project is expected to continue through the end of 2021, with a total budget of $17,812,927. The team will begin piloting selected modernization approaches October 19th, 2020, with extensive work implementing the infrastructure and mainframe modernization approach that will bring these prototypes to life.