



#### Introduction

The Office of the Attorney General (OAG) – Child Support Division's Legal Intern and Volunteer Program seeks to provide participants with a greater understanding of the child support process as well as provide intern and volunteer opportunities to those seeking to give back to their communities. Legal interns and clerks are provided the opportunity to work under the supervision of Assistant Attorneys General (AAGs) as part of an OAG legal team. The Child Support Division is always seeking to recruit talented interns and volunteers interested in public service. As a member of the OAG legal team, interns and volunteers play a pivotal role in assisting local child support offices with invaluable legal support and assistance in processing high volume caseloads.

Internship and volunteer opportunities are available year-round. If you are interested in being a volunteer or intern for the Office of the Attorney General, please complete the Volunteer and Intern Inquiry Form.

## Our Mission

To encourage responsible parenting by promoting the involvement of both parents and ensuring that children receive the support they **need** and **deserve**.

# Our Values

Every day, we aim to meet the standards of our core values:

RESPECT

for ourselves, for those we serve, with whom we work, and with whom we partner.

INNOVATION

leveraging our creativity, passion, and technology to transform and elevate our program and the way we fulfill our mission.

SERVICE

selfless dedication to our mission and to those we serve, demonstrated by our stewardship of the resources entrusted to us and the integrity with which we approach our work.

EXCELLENCE

in our performance, in the professional manner in which we provide services, the attitude we bring, the knowledge we obtain and the relationships we build.

## Our Work







The Child Support Division (CSD) is the largest division within the OAG and has over 70 field and regional offices around the state to serve the public. In accordance with state and federal law, the OAG is responsible for the establishment and enforcement of child support. The OAG represents the state and cannot represent individuals involved in child support claims. The agency's Child Support Division has a responsibility to assist parents in obtaining the financial support necessary for children to grow up and succeed in life. To encourage parental responsibility and support Texas families, the Child Support Division:

- establishes paternity for children;
- obtains court orders for financial, medical and dental support of children;
- enforces child support orders;
- promotes the emotional involvement of both parents;
- collaborates with state agencies and community organizations to serve families.







As a member of the legal team, a legal intern or volunteer can expect to work closely with AAGs on a wide variety of legal tasks. For example, AAGs regularly:

- attend Title IV-D dockets and district court settings;
- conduct hearings;
- negotiate with parties;
- prepare substantive and procedural legal analysis for court cases;
- draft court orders:
- review and approve lawsuits;
- respond to private attorney legal inquiries;
- provide legal counsel to non-attorney OAG staff;
- research unique or complex legal issues related to family law;
- draft responsive pleadings.

#### CSD: At a Glance

The Child Support Division of the Office of the Attorney General provides child support services and participates in legal actions in all two-hundred and fifty-four (254) counties in the State of Texas.



More than 1.5 million cases



\$510,999,286 distributed to families in fiscal year 2020



35,768 new obligations obtained in fiscal year 2020



\$4,891,335,750

#### Child Support Collections

\$4,891,335,750 distributed to families in fiscal year 2020



#### Paternity Established

16,512 determinations of paternity obtained in fiscal year 2020



Full-time AAGs

Approximately 300 AAGs statewide practicing family, administrative, and appellate law

#### Field Office Locations

Abilene

Amarillo

Austin

Beaumont

Brownsville

Bryan

Conroe

Corpus Christi

Dallas

El Paso

Fort Worth

Harlingen

Houston

Jourdanton

La Marque

Laredo

Longview

Lubbock

Nacogdoches

Nederland

Odessa

Paris

Pflugerville

Pharr

Rosenburg

San Angelo

San Antonio

Temple

Texarkana

Tyler

Uvalde

Victoria

Waco

Wichita Falls

## Title IV-D and Child Support

#### What is Title IV-D

**The Social Security Act of 1975** contains Title IV-D – a federal law that, in part, requires every state to manage a child support enforcement program. To help fund these programs, the federal government provides money to each state. These funds help cover the operational costs involved in child support enforcement – including establishing orders, enforcement efforts and tracking and reporting.

The Office of the Attorney General is the official "Title IV-D agency" in Texas. Our purpose is to help ensure that children receive the support they need and deserve.

### Why Title IV-D Matters

Despite its official-sounding name, Title IV-D simply refers to the federal law that requires states to manage a public child support program. This is important because many parents do not have an attorney to help them with child support matters or know how to establish or enforce a court order on their own.

# Title IV-D allows the state of Texas to help these families by:



- Establishing Paternity
- Collecting child support
- Modifying a child support obligation
- Establishing child, medical and dental support orders

#### What Prior Participants Had To Say

"The team that I was fortunate enough to work with was so helpful and allowed me to help with real work. I learned so much!"

"My favorite experience was getting to attend docket with the AAGs. I really enjoyed getting to watch how everything works, and learned a lot!"

"My favorite experiences were getting to watch the AAGs work and talking to them after they had dealt with customers to better understand their responsibilities and methods."

"My favorite experience was the access I had to all the employees. They made me feel comfortable reaching out for help, and they guided me through my tasks."

"I believe that I got the most out of my research project. I was able to internalize the law and think critically about how it affected an international case. Complex cases like the case I researched, got me excited about child support laws and procedures."

"Day-to-day job was very practical."

"All of the AAGs that I got to work with were extremely helpful, and always answered any questions that I had."

"I absolutely loved the team I worked with. The AAGs were incredibly nice and helpful!!"

"I also would like to brag on the team that I was fortunate enough to work with. I think that is what helped make the internship go so well, having a designated person to reach out to for questions and assignments. My mentor taught me so much and I am so appreciative that she actually allowed me to help do real work! This was the most beneficial clerkship that I have had, and that is thanks to them! The entire team was so great and always super helpful when I had questions."